

To: Members of the Media

30 SEPTEMBER 2026

MEDIA RELEASE:

RAF HOSPITAL SERVICE CENTRE OPENS IN NORTH WEST

Today, the Road Accident Fund (RAF) celebrates a significant milestone in expanding communication and accessibility channels at JS Tabane Hospital.

The Hospital Service Centre (HSC) will deliver RAF services closer to the communities and points of care to ensure direct engagement and immediate support for road accident victims and claimants.

As part of the RAF's Expanded Service Reach and Accessibility (ESRA) Strategy, the organisation is exploring digital channels for submitting claims. The objective is to allow accident victims to lodge their claims remotely from anywhere in the country. This forms part of a multi-channel communication approach, which will enable claimants to reach the Fund with reasonable effort.

Motor vehicle accident victims who received treatment at the participating hospitals can speak with RAF consultants for help with submitting their claims. Consultants will explain the claims process, advise on the needed documents, and guide victims and their families on the next steps to access RAF benefits.

JS Tabane follows Rob Ferreira Hospital, Chris Hani Baragwanath Hospital, Steve Biko Academic Hospital, and Bongani Hospital, which opened on 21 August 2026. Leratong Hospital in Gauteng will follow later this year.

Hospitals included in the initial HSC rollout are:

Province	Hospital Name	Opening Date
North West	JS Tabane Hospital	30 September 2026
Mpumalanga	Rob Ferreira Hospital	Open
Gauteng	Chris Hani Baragwanath Hospital	Open
Gauteng	Steve Biko Academic Hospital	Open
Free State	Bongani Hospital	Open

Immediately followed by:

Province	Hospital Name
Gauteng	Leratong Hospital Johannesburg

In the unfortunate event of being involved in a motor vehicle accident, contact the **RAF Contact Centre** on **087 820 1111** from **Monday to Friday, 07h45 to 16h00**. Claimants may also reach the RAF's Contact Centre on the WhatsApp number 071 605 4707, via SMS on 44930, or by email at contactcentre@raf.co.za. Additionally, the RAF can be contacted through its nationwide offices; details are available on its website at <http://www.raf.co.za>.

For additional information and updates, follow the RAF on social media:
@RAF_SA or Facebook @Road Accident Fund

Issued by the Road Accident Fund