To: Members of the Media

MEDIA ALERT / INVITATION:

RAF BRINGS SERVICES TO VAALBANK AND PIENAAR, SATURDAY 16 MARCH.

The Road Accident Fund (RAF) will visit the communities of Vaalbank and Pienaar in Mpumalanga on Saturday, 16 March. Crash victims can expect RAF staff to give the highest standard of care and professionalism when its Mpumalanga provincial workforce set up a multi-functional office at Vaalbank Community Hall, Vaalbank, and Msogwaba Primary School, Pienaar from 08h00 to 16h00.

At the heart of this community outreach is service delivery and making a difference to claimants, including everyone affected by the scourge of road crashes. Assistance will be provided on: direct registering of new claims; consolidation of required claim compliance documents; and reporting of cases involving alleged touting and misappropriation of RAF payments by attorneys. Community members are encouraged to bring their ID documents to the event for enquiries and information on their claim.

People who are unable to attend the event are encouraged to visit us at RAF’s Mpumalanga Customer Service Centre at Canary Walk Mall, Shop No. 11, 8 Bester Street, Mbombela and Pretoria Regional Office, 38 Idia Street, Menlopark. Alternatively, they can go to any of the following easily accessible Hospital Service Centres situated throughout the province: Standerton Hospital (Standerton); Witbank Hospital (Witbank); Evander Hospital (Evander); Rob Ferreira Hospital (Nelspruit); Tonga Hospital (Tonga); Themba Hospital (White River/KaBokweni); Mapulaneng Hospital (Bushbuckridge); Ermelo Hospital (Ermelo); Piet Retief Hospital (Piet Retief); Mmamethhake Hospital (Mmamethhake); Kwa-Mhlanga Hospital (Kwa-Mhlanga), and Embhuleni Hospital (Nhlazatshe/Elukwatini)

Further enquiries can be handled through the RAF Call Centre on 0860 23 55 23 between 07h45 to 16h00 from Monday to Friday. Assistance is available in any of the 11 official languages.

The public can also follow us on social media:

RAF COMMUNITY OUTREACH: MPUMALANGA

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<th>Venue: Vaalbank Community Hall</th>
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Issued by Road Accident Fund Media and Public Relations Unit

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