



GENERAL DAMAGES

General damages refers to compensation for pain and suffering, disfigurement and scarring, loss of pleasures of life (e.g. where the injured can no longer partake in sport), loss of life expectancy and emotional shock that results from the injury sustained in the accident.

The RAF's obligation for general damages will be limited to compensation for serious injuries.

This will be assessed in terms of American Medical Association Guides to the evaluation of permanent impairment 6th edition.

EXCLUDED LIABILITY

The RAF's liability in reference of claims for secondary emotional shock emotional (shock sustained when witnessing or hearing about an accident without being involved in the accident) is excluded.



transport

Department:
Transport
REPUBLIC OF SOUTH AFRICA

Department of Transport
159 Struben Street, Pretoria
Tel: 012 309 3000
www.transport.gov.za



Road Accident Fund
Share Call Number: 0860235523
www.raf.co.za

CONTACT DETAILS

Additional information or claims forms can be obtained, and/or complaints lodged, by calling the RAF's Call Centre on:

0860 23 55 23

RAF AMENDMENT ACT - KNOW YOUR RIGHTS!

The legislative amendments to the Road Accident Fund Act (Act no 56, 1996) will mean **more equitable, fair and transparent cover, compensation and rehabilitation** for victims of road traffic accidents.



transport

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The RAF is mandated by law to pay compensation for loss or damage wrongfully caused by the driving of motor vehicles in accordance with the Road Accident Fund (Act no 56 of 1996) as amended (section 3 of the Act). The RAF's vision is to be a sustainable, world-class provider of cover for personal injury arising from the use of motor vehicles in South Africa. To this end, the RAF's mission is to provide appropriate cover to all road users within the borders of South Africa; to rehabilitate and compensate persons injured as a result of motor vehicle accidents in a timely and caring manner; and to actively promote the safe use of our roads.

THE RAF AMENDMENT ACT, 2005 - KNOW YOUR RIGHTS

The changes to provisions relating to compensation will come into effect on the 1st August 2008.

LOSS OF INCOME OR SUPPORT

Claims will be limited to a maximum of R160,000 per annum for loss of income, or R160,000 per annum for each deceased breadwinner in the case of a claim for loss of support. The limit will be adjusted quarterly in line with inflation.

HEALTHCARE

The RAF's liability for medical services will be based on the tariffs used for services provided by the public health institutions as contemplated in the National Health Act 2003.

EMERGENCY MEDICAL TREATMENT

Reasonable Tariffs for emergency medical treatment, negotiated between the RAF and service providers will apply.

PASSENGER CLAIMS

The R25000.00 statutory limit that applies to certain passenger claims falls away.