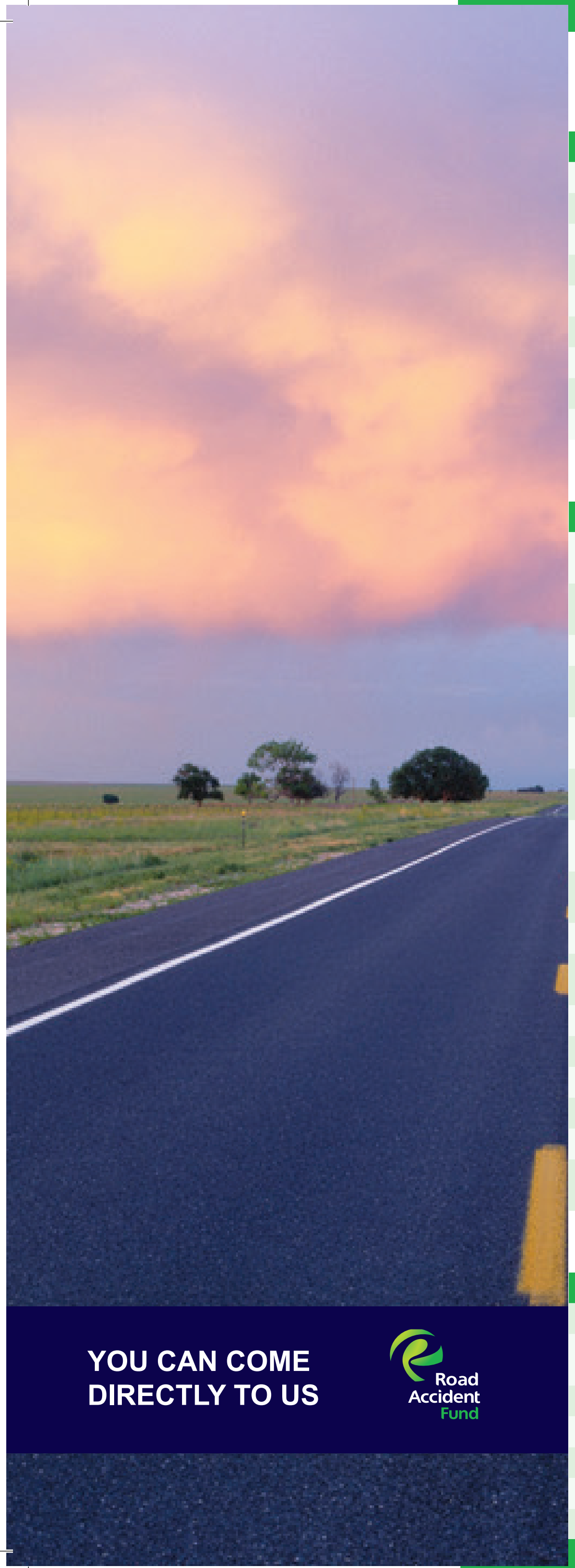

HOSPITAL SERVICE CENTRES **CONTACT**

MPUMALANGA

HOSPITAL	CONSULTANT	CONTACT	CELL
Rob Ferreira	Sibusiso Simelane	013 741 3551	083 413 4146
Tonga	Sifiso Shabangu	013 785 0627	072 2396 854
Standerton	Jabulile Dlamini	017 712 5872	074 357 8431
Witbank	Lucia Mashaongane	013 653 2082	076 691 5420
Evander	Jennifer Itumeleng	017 632 4480	078 223 3078
Kwa-Mhlanga	Thabo Selowa	013 947 3659	079 880 4879
Themba Hospital	Yandisa Peter	082 698 3010	
Mmamehlake	David Kulwago	012 721 2391	079 9162 733
Mapulaneng	Fumani Lesley Ndlovu	076 905 3027	081 234 4228

LIMPOPO

HOSPITAL	CONSULTANT	CONTACT	CELL
Polokwane Hospital	Cynthia Van Rensburg	015 297 0450	072 0247 898
Matsatsi Monyepa		015 297 0636	082 5510018
Mankweng	Hanedzani Tshivhasa	015 267 0234	015 267 0234
Voortrekker	Everista Selemane Rabalogo	015 491 1419	079 715 7700
Mokopane	Everista Selemane Rabalogo	015 483 2639	079 715 7700
Maphutha Malatji	Emmanuel Sadiki	015 769 1520	083 665 0823
Belabela Hospital	Puseletso Shakwane	014 736 3397	0736903851
Jane Furse	Ramadumetja Betty Maboa	013 265 8917	0825657137
Tshilidzini	Vuwani Nematatani	015 964 1169	078 441 1384
Elim	Aubery Lusunzi	015 556 3496	073 446 7508
Dilokong	Ketsibile Maelane	013 214 7265	079 507 6643
Nkhensani	Dick Maluleke	015 812 0039	082 627 4283
Letaba	Yvonne Mojapelo	015 303 3713	071 384 7533
Musina	Appointed	015 534 0446	
Siloam Hospital	Tutu Bungana	015 973 0001	072 122 9567
Makwarela Municipality	Lucia Malesa	015 963 0007	

NORTH WEST

HOSPITAL	CONSULTANT	CONTACT	CELL
JS Tabane	Foebe Rankapole	0145925297	
	Another vacancy	to be filled on 1 March	
Brits	Nomaxabiso	012 252 7874	
Moses Kotane	Sibongile Sithole	014 556 3903	072 661 5883
Tshepong	Olga Tsebe	018 465 2272	060 918 4834
Mafikeng	Nonny Gausubelwe	018 383 2081	083 520 7757
Potchefstroom	Fezile Nzima	(018) 294 7130	076 605 5207

HOSPITAL SERVICE CENTRES **CONTACT**

GAUTENG SOUTH

HOSPITAL	CONSULTANT	CONTACT	CELL
Charlotte Maxeke	Nkosazana Mphahlaza	011 642 6709	074 385 5843
	Rodney Salvier	011 484 9817	071 145 4524
Tembisa	Dimakatso Monyuku	011 920 2831	073 154 5742
	Rainy Maleka	011 920 2082	072 921 0268
Tambo Memorial	Sharon Jansen	011 892 1941	074 478 4206
Helen Joseph	Rabia Mololhlanye	011 482 4639	078 180 1219
Far East Rand	Nomatolo Dlangamandla	011 813 2785	083 445 3854
Leratong	Candice Kroet	011 410 4621	079 506 0559
	Xoliswa Mceleni	011 411 3704	073 451 9836
Natalspruit	Mamatiela Arcelia Tsaoane	011 590 0367	071 876 0776
Chris Hani Baragwanath	Margaret Khumalo	011 933 4050	082 734 0151
	Shomani Nengovela	011 933 4050	084 356 9738
	Jacqueline Lekalakala	011 933 4050	084 888 0707
Sebokeng	Kamohelo Moepe	016 988 1542	083 483 7920
Pholosong	Curtis Sehume		074 113 0899

GAUTENG NORTH

HOSPITAL	CONSULTANT	CONTACT	CELL
Dr George Mukhari	Thoriso Bopape	012 560 0420	082 581 0972
	Emily Mlambo	012 560 0423	
Jubilee	Dipotso Raphela	012 717 3151	
Steve Biko			
Kalafong	David Makushu	012 373 4217	
Tshwane District Hospital	Rothi Nong	012 329 5167	

FREE STATE

HOSPITAL	CONSULTANT	CONTACT	CELL
Pelonomi	Peter Motswiri	051 432 9952	
Raymond	Baatile Nkone	051 432 9952	
Bongani	Ditsietsi Suzan Lebona	057 355 3124/3130	
Monapo / Qwaqwa	Nonzwakazi Zicini	058 713 0022	073 053 9559
Parys	Oceania Mlobela	056 811 2155	
Boitumelo Hospital	Oceania Mlobela	072 429 7447	
Nala Hospital	Itumeleng Marima	013 265 8917	
Thebe Hospital	Jimmy Matome Modiba	082 672 5971	

HOSPITAL SERVICE CENTRES **CONTACT**

NORTHERN CAPE

HOSPITAL	CONSULTANT	CONTACT	CELL
Gordonia	Motane Tax Seepamore	054 331 007	
Kimberly	Esme Claudia Griffiths	053 802 2159	
Manne Dipicco	Boitumelo Dikgetsi	051 753 2151	

KWAZULU NATAL

HOSPITAL	CONSULTANT	CONTACT	CELL
Edendale	Simphiwe Ngcobo	033 395 4033	071 852 4953
Addington	Nobuhle Magwaza	031 332 3006	
	Thulani Mthembu	031 332 6565	061 107 9397
Prince Mshiyeni	Nobuhle Buthelezi	031 906 0918	062 195 8012
	Thembeka Mfeka	031 906 0881	061 107 7424
RK Khan	Lesslie Pillay	031 403 2258	062 198 3155
Newcastle Hopsital	Gugu Mabaso	034 312 9361	062 197 5781
Emadadeni Hospital	Sihle Gumbi	034 312 4301	062 196 6583
Ladysmith	Zandile Mabaso	036 631 4586	062 196 7579
King Edward	Thubelihle Mpetshwa	031 205 4586	061 108 0476
Greys Hospital	Nonjabulo Nkabinde	033 342 9023	061 107 9384
Ngwelezane	John Sibiya	035 794 2669	062 196 6094
	Octavia Nxumalo	035 794 2693	061 107 9840
iDumbe	Zamaswazi Hlophe		083 471 8001
Stanger	Sphamandla Phakathi	032 551 4698	061 107 8346
Port Shepstone	Sifiso Zondi	039 682 7499	062 195 7970
Bethesda	Ayanda Ntuzela		061 107 7388
Christ the King	Nosipho Buthelezi	Not Available	082 390 5064
Appelsbosch	Sithembiso Nkosi	Not available	083 391 4172
Northdale	Nonhlanhla Dlungwana	To be confirmed	061 108 0451

HOSPITAL SERVICE CENTRES **CONTACT**

WESTERN CAPE

HOSPITAL	CONSULTANT	CONTACT	CELL
New Somerset	Sandile Gcayiya	021 402 6422	
Tygerberg	Wanga Dondolo	021 933 8924	
	Claudia Isaacs		
Groote Schuur	Sindiswa Mzamo	021 447 2666	
	Ignatius Khumalo	021 447 2666	
Paarl	Jana Hartley	021 870 1192	
Stellenbosch	Tshidiso Mutlane	021 883 3074	
Worcester	Lynette Ellis	023 626 2710	
Robertson	Lynette Ellis	023 626 2710	
Vredenburg	Anwar Gallant	022 713 5161	
George	Carlene Koelman	044 8732576	
Mitchels Plain	Phindiwe Jako	021 372 0150	
Red Cross Hospital	Cheslin Mitchell		

EASTERN CAPE

HOSPITAL	CONSULTANT	CONTACT	CELL
Frere	Pumeza Peni	043 722 5056	076 067 8262
Livingstone	Babalwa Xego	041 451 0504	073 521 6577
Dorah Nginza	Brenda Dingwayo	041 459 1020	079 696 1665
Nelson Mandela Hospital	Zuko Mtyhida	047 531 1226	072 806 7546
Uitenhage	Sandisiwe Mtongana	083 364 9615	
Cecilia Makiwane	Nontobeki Payi	043 761 3309	076 861 4646
Madzikane Ka Zulu	Asanda Cetywayo	039 255 7008	
Frontier Hospital	Notemba Mbalisto	045 838 1542	
St Elizabeth Hospital	Loyiso ntshobane	039 253 1015	083 550 4197
Aliwal North	Nathi Dunjwa	073 195 4418	
Taylor Bequest	Thabisile Dinga	083 360 8825	
Midlands Hospital	Chesslyn Arries	072 591 0260	
Butterworth	Zipho Ntsinde	078 694 9597	

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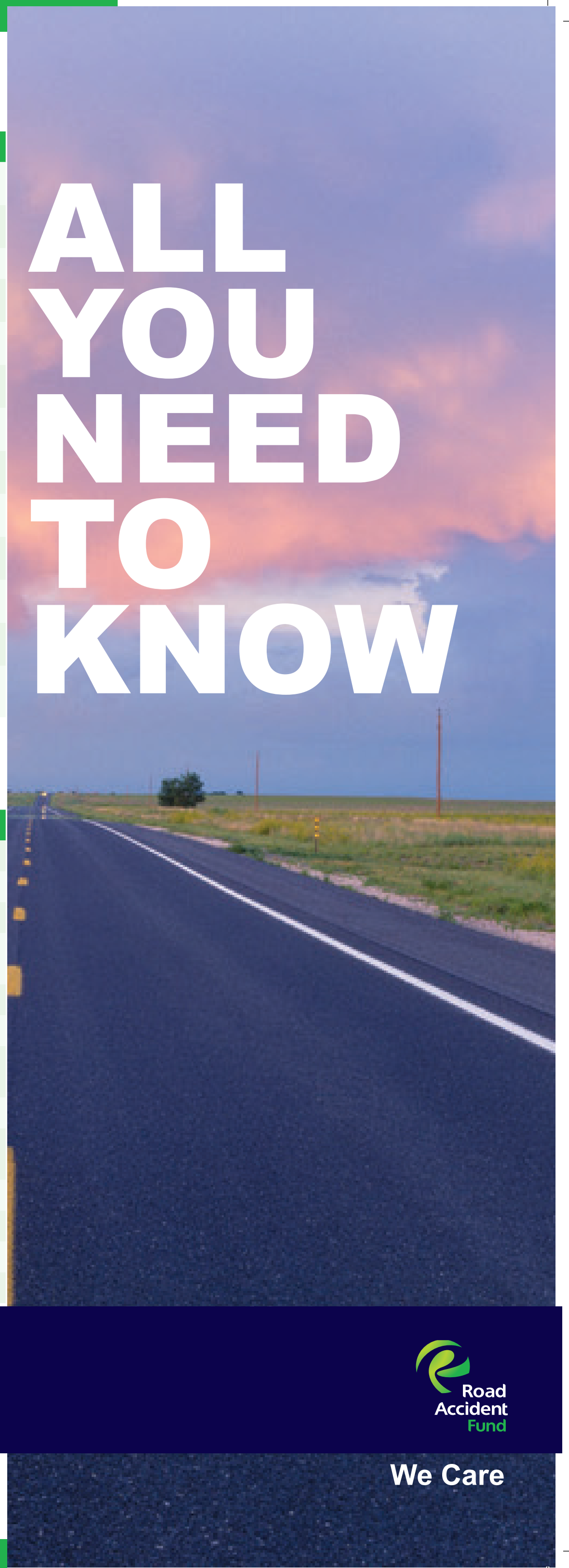

WE WANT YOU TO KNOW US, BUT HOPE YOU NEVER NEED US…

What is the Road Accident Fund?

The Road Accident Fund ("Fund") is a statutory body that, in terms of the provisions of the Road Accident Fund Act, 1996 (Act 56 of 1996), exists to provide cover to all persons within the borders of South Africa for loss or damage resulting from death or bodily injury caused by the negligent driving of motor vehicles within borders of the country.

Where does the Fund get its money from?

The Road Accident Fund is mainly funded by a levy on Fuel (petrol and diesel sold).

Who is entitled to make a claim?

An injured person (except where the injured person is 100% to blame for the accident).
A dependent of a deceased person (except where the deceased person is 100% to blame for the accident).

- A close relative of the deceased in respect of funeral expenses.
- A parent or legal guardian of a minor child.
- A foster parent in respect of past medical expenses incurred by him/her.
- An executor of the deceased's estate.
- A curator ad litem.

What can you claim for from the Fund?

- Past and future hospital and medical expenses.
- Past and future loss of income or earnings.
- Past and future loss of support for a dependent of a deceased victim.
- General damages for pain, suffering and disfigurement in the case of bodily injury. (This is determined after examining the extent and severity of the injury). In respect of claims arising on or after 1 August 2008 general damages are only paid for serious injury.
- Necessary funeral expenses.

How can you claim from the Fund?

- A claim must be made on a prescribed form which is available from offices of the Road Accident Fund.
- Every applicable paragraph must be fully completed.
- The doctor that treated the injured person immediately after the accident must complete the medical report. section in the claim form.
- The claim form must be signed by the claimant or the claimant's authorised legal representative.

The Claim Form

- The prescribed claim form and the accompanying documents must be hand delivered or sent by registered mail to the Fund at the addresses appearing under Branch Contact Details.
- It is your responsibility to ensure that the claim form reaches the Fund.The Fund cannot be held responsible for claim forms that are sent by post or via a third party that do not reach the Fund.

What documents need to be submitted with the claim form? In case of injury and/or death

1. A certified copy of the identity document of the claimant and/or injured person or full birth certificate in case of a minor.
2. An affidavit by the claimant.
3. Officers Accident Report (OAR), witness statement, police sketch plan and key to plan.
4. Documents to prove loss of earnings e.g. salary advice slip.
5. Documentation to prove medical expenses.
6. Copies of hospital records.
7. Where the accident occurred on or after 1 August 2008, a Serious Injury Assessment Report, to prove serious injury in respect of a claim for general damages. If the accident victim is deceased the following additional documents are required.
8. Identity document of deceased.
9. Death certificate or post mortem report.
10. Proof of marriage (if claim by spouse).
11. Birth certificate of minor children reflecting names of parents.
12. Proof of earnings of all parties involved.

Do you always need a lawyer to claim?

A claimant may decide to employ a lawyer who will be entitled to charge a fee for professional services rendered.
However the claimant may lodge a direct claim with the Fund and take sole responsibility for his/her claim.

What is a direct claim?

A direct claim is a claim lodged personally by the claimant directly with the Fund without using the services of a lawyer. The Fund employs information officers at all branch offices of the Fund to assist claimants free of charge.

The claim procedure:

The claim is lodged on a prescribed statutory claim form which provides basic information on the claimant, the vehicles and parties involved in the collision, the date and place of accident and the amounts claimed. It also contains a medical report that must be completed by the treating doctor. This claim form must be accompanied by an affidavit setting out the full particulars of the accident, statements of witnesses, police reports, hospital and medical records, as well as vouchers and documents in support of the amounts claimed.

The drivers of the vehicles involved in the collision must furnish details of the accident to the Fund on a statutory accident report form together with information of witnesses.

Once a claim is submitted, the Fund registers it on its claim system and commences with its investigations. The Fund determines whether the claim is valid (i.e. was there a road accident, does it comply with statutory provisions, was it submitted on time, etc.) and what the merits of the case are (i.e. the degree of fault, blame or negligence to be ascribed to the drivers of the vehicles and the claimant respectively). The quantum is also determined (i.e. the amount of the damages or losses suffered). If a claim is incomplete, the Fund may call for additional information and supporting documentation to enable it to better assess the matter.

TIME PERIOD TO LODGE A CLAIM?

Identified driver:

If the identify of the negligent driver or owner is known, the claim must be lodged within three years from the date on which the claim arose. This does not apply to a claim of a person under the age of 18 (minor) or a person who is detained in a mental health institution (mentally ill person) or a person under curatorship.

Unidentified driver (Hit and Run):

If the identity of the owner and driver is unknown, the claim must be lodged with the Fund within two years from the date on which the claim arose, irrespective of the claimant;s age or whether the claimant is detained in a mental health institution (mentally ill person) or is under curatorship.

"In relation to the claimants"

- Property damage cannot be claimed from the Fund. It may be claimed from the offending driver.
- An accident must be reported to the police and the Fund by the driver/owner.
- Compensation will be reduced in relation to claimant's own negligence.
- A claim for compensation for a passenger in the offending vehicle is limited to R25 000 where the accident took place prior to 1 August 2008. On 17 February 2011 the Constitutional Court declared the limit to be unconstitutional and directed that Parliament must consider remedying the defect within an 18 month period from the date of the order, failing which the suspension of the order of invalidity would come into effect.
- This was remedied by the enactment of the Transitional Provisions Act.
- The Road Accident Fund (Transitional Provisions Act) no 15 of 2012 have come into operation on 13 February 2013. This Act gave claimants a time period of one year to make an election whether they prefer their claims to be governed in terms of the old Act or new Act.
- The election period has now passed on the 12th February 2014 in that all claims which happened before 1 August 2008 and were limited and not yet finalized either by judgement or agreement and the Claimants have not yet made an election, their claims will automatically be dealt with in terms of the new Act. This means they will still be entitled to claim general damages up R25 000 but to get more than that they have to submit a serious injury report, that is RAF4 form within 2 years from 13 February 2013.
- All claims for loss of income or earnings arising from accidents occurring on or after 1 August 2008 are limited to a statutory limit of R160 000.This limit is adjusted quarterly to allow for inflation.
- All claims for loss of support arising from accidents occurring on or after 1 August 2008 are limited to a statutory limit of R160 000 per deceased breadwinner, which limit is adjusted quarterly to allow for inflation.
- All claims for medical expenses arising from accidents occurring on or after 1 August 2008 are limited in terms of one of two tariffs. However, on 25 November 2010 the Constitutional Court ruled that the non-emergency tariff was unconstitutional and directed the Minister of Transport to implement a new tariff.
- Accordingly until such time that the Minister prescribes a new tariff, non emergency treatment will be assessed and paid in the same manner as in the case of claims arising prior to 1 August 2008, that is, the reasonable necessary cost will be compensated.
- All claims for general damages arising from accidents occurring on or after 1 August 2008 are limited to serious injury only.

The Road Accident Fund is a public entity that serves to pay compensation to persons who sustain bodily injuries as a result of negligent driving of motor vehicles in South Africa

WHAT TO DO AT ACCIDENT SCENE?

Record the following details:

- Full names, ID numbers, addresses (work and home), telephone numbers (work and home) and vehicle registration numbers of all drivers, passengers and witnesses.
- Descriptions of vehicles and drivers.
- Details of police, traffic and ambulance officials.
- Details of tow truck personnel.
- Attempt to indicate vehicle's static positions with road markings (chalk, spray-paint, etc.).

Steps to take subsequent to accident:

1. Report accident to SAPS immediately (driver or owner).
2. Report accident to RAF (driver and owner).
3. If matter is not being investigated by SAPS, attempt to obtain statements from witnesses ASAP (claimant).
4. Attempt to take photographs of accident scene as scene may change (claimant).
5. Attempt to take photographs of the damage to the vehicles and of injuries e.g. abrasions, severe bruising, cosmetic disfigurement (claimant).
6. Draw sketch plan of scene and make sure that it contains a fixed point so that it can easily be traced (claimant).
7. Make sure that the treating doctor records the visit or gives a detailed account including treatment - especially where treatment is not given by the insured's normal doctor (claimant).

Documents to retain or obtain subsequent to accident:

- SAPS collision report (SAP 352) or Officer's Accident Report (OAR).
- Witness statements taken by SAPS.
- Hospital, medical and/or clinical records.
- Details of medical institutions and medical practitioners.
- All hospital and medical accounts.

Fraud and the Road Accident Fund:

The Fund loses a lot of money from fraud and corruption that could otherwise have been used to compensate road accident victims.

Certain criminal elements have targeted the Fund for their nefarious purposes and treat the Fund as a "cash cow". The methods used have all the trademarks of a fraud syndicate. These syndicates defraud YOU the taxpayer of vast sums of money, bringing the legal profession into disrepute while the criminals are unjustly enriched.

Due to the adverse effect that fraud has had on the Fund's ability to deliver on its mandate of compensating accident victims, where the Fund is losing money to undeserving fraudsters at the expenses of road accident victims, who are in need of the compensation to cover for medical expenses and loss of income resulting from injuries and death resulting from road accidents, the Fund has moved towards stringent measures of tracking down these fraudsters and bringing them to justice.

THE FUND IS SENDING A STRONG AND URGENT MESSAGE TO FRAUDSTERS

You will be arrested if you do the following:

- Fabricate a motor vehicle accident.
- Fake injuries as if you were in a motor vehicle accident.
- Make a false statement under oath (affidavit) that you were involved/injured in a motor vehicle accident.
- Lodge a false third party claim with the Fund.
- Assist someone to commit any of the above offences.

The Fund has a close working relationship with the National Prosecutions Authority (NPA), South African Police Services (SAPS) and Special Commercial Crimes Unit.

Be a responsible citizen, report fraud by or against the Road Accident Fund.

Call the Tip-Offs Anonymous at
Toll free 0800 005 919
Free fax 0800 002 796
Hotmail fraud@kpmg.co.za
Freepost KPMG Hotspot,
BNT 371, PO Box 14671,
SINOVILLE, 0129

RAF – there for you in an unfortunate event of road accident.